

Barbara Schneider
Professor
Department of Communication, Media and Film
University of Calgary, Calgary, Alberta T2N 1N4
403 220 7738 baschnei@ucalgary.ca

Education

- 1997 **PhD in Education**
University of Calgary, Calgary, Alberta.
Specialization: Professional and Organizational Communication.
Thesis Title: *Talking, Writing, Managing: The Social Construction of Managerial Work.*
- 1993 **MA in Communications Studies**
University of Calgary, Calgary, Alberta.
Thesis Title: *Shaping Organizational Reality Through Collaborative Writing.*
- 1990 **Professional Writing Diploma**
Mount Royal College, Calgary, Alberta.
- 1974 **Artist Diploma in Violin Performance**
University of Toronto, Toronto, Ontario.
- 1969 **BA in Zoology**
University of Wisconsin, Madison, Wisconsin.

Administrative Positions in Communication, Media and Film

- 2015 Department Head
- 2013-2015 Interim Department Head
- 2010-2013 Director of Graduate Programs
- 2009-2010 Interim Associate Dean, Research and Graduate Programs
- 2008-2009 Acting Assistant Dean, Research and Graduate Programs
Chair, Ethics Committee
Chair, Study Leave Committee
Chair, Travel Grants Committee
Coordinator, CCC Colloquium Series

Scholarship

Grants Received

- 2009 SSHRC Aids to Scholarly Publishing Grant, \$8,000.
- 2008-2011 SSHRC Standard Grant, \$93,000
Project Title: Representations of Homelessness in Canadian and New Zealand Newspapers.
- 2008 Killam Trust Resident Fellowship, January-June 2008, \$20,000.
- 2008 HRSDC Homelessness Partnering Initiative Dissemination Grant, \$50,000.

- Project Title: Hearing [our] Voices: A Travelling Exhibit.
- 2007 University of Calgary Special Project Grant, \$1330.
Wandering Weavers: Nomadic Traditions of Asia. (co-applicant)
- 2006-2009 SSHRC Homelessness and Diversity Dissemination Grant, \$50,000.
- 2005-2007 SSHRC Strategic Grant on Homelessness and Diversity, \$100,000.
Project Title: A Place to Call Home: Housing for People with Severe Mental Illnesses.
- 2001-2003 University of Calgary Starter Grant, \$7650.
Project Title: Discourses of Mental Illness
- 2001-2002 Canadian Centre on Disability Studies Small Grant, \$5000.
Participatory research project with the Schizophrenia Society of Alberta.

Peer Reviewed Publications

Books

Schneider, B. (2010). *Hearing [our] voices: Participatory research in mental health*. Toronto: University of Toronto Press.

Peer Reviewed Journal Articles

Schneider, B. (2014). Achieving Citizenship and Recognition through Blogging about Homelessness. *Journal of Arts and Humanities*, 3(8), 79-89.

Waegemakers-Schiff, J., Schiff, R., & **Schneider, B.** (2014). Developing an estimate of supported housing needs for persons with serious mental illness. *International Journal of Population Health*, Vol. 2014 <http://dx.doi.org/10.1155/2014/245024>

Schneider, B. (2014). Talking about homelessness: Media, emotion, and social inequality. *Canadian Journal of Communication*, 39(2), 235-248.

Schneider, B. & Remillard, C. (2013). Caring about homelessness: How identity work maintains the stigma of homelessness. *Text & Talk*, 33(1), 95-112.

Schneider, B. (2013). Reporting homelessness: Practice, product, profession. *Journalism Practice*, 7(1), 47-61.

Schneider, B. (2012). Blogging homelessness: Technology of the self or practice of freedom? *Canadian Journal of Communication*, 37(3), 405-419.

Schneider, B. (2012). Participatory Action Research, Mental Health Service User Research, and the Hearing (our) Voices Projects. *International Journal of Qualitative Methods*, 11(2), p. 152-165.

Schneider, B. (2012). Sourcing homelessness: How journalists use quotations to frame homelessness. *Journalism: Theory, Practice, Criticism*, 13(1), 71-86.

Waegemakers-Schiff, J., Schiff, R. & **Schneider, B.** (2010). Housing for the disabled mentally ill: Moving beyond homogeneity. *Canadian Journal of Urban Research*, 19(2), 108-128.

Remillard, C. & **Schneider, B.** (2010). Picturing homelessness: Visual representations of homelessness in a Canadian newspaper. *Social Development Issues*, 32(3), 77-91.

- Schneider, B., Chamberlain, K. & Hodgetts, D. (2010). Representations of homeless in four Canadian newspapers: Regulation, control and social order. *Journal of Sociology and Social Welfare*, 37(4), 147-171.
- Schneider, B. (2010). Housing people with mental illnesses: The discursive construction of worthiness. *Housing, Theory, and Society*, 27(4), 296-312.
- Schneider, B., Austin, C. & Arney, L. (2008). Writing to wellness: Using an open journal in narrative therapy. *Journal of Systemic Therapies*, 27(2), 42-57.
- Schneider, B. & Andre, J. (2007). Developing authority in student writing through written peer critique in the disciplines. *The Writing Instructor*.
<http://www.writinginstructor.com/Schneider-Andre>
- Schneider, B. (2005). Mothers talk about their children with schizophrenia: A performance autoethnography. *Journal of Psychiatric and Mental Health Nursing*, 12, 333-340.
- Schneider, B. & Andre, J. (2005). University preparation for workplace writing: Perceptions of students in three disciplines. *Journal of Business Communication*, 42(2), 195-218.
- Andre, J. & **Schneider, B.** (2004). The transition from academic to workplace writing: Students talk about their experiences. *Technostyle*, 20(1), 40-59.
- Schneider, B., Scissons, H., Arney, L., Benson, G., Derry, J., Lucas, K., Misurelli, M., Nickerson, D., Sunderland, M. (2004). Communication between people with schizophrenia and their medical professionals: A participatory research project. *Qualitative Health Research*, 14(4), 562-577.
- Schneider, B. & Caswell, D. (2003). Building community and creating knowledge in the interdisciplinary classroom. *History of Intellectual Culture*, 3(1).
<http://www.ucalgary.ca/hic>
- Schneider, B. (2003). Narratives of schizophrenia: Constructing a positive image. *Canadian Journal of Communication*, 28(2), 185-201.
- Schneider, B. (2002). Theorizing structure and agency in workplace writing: An ethnomethodological approach. *Journal of Business and Technical Communication*, 16, 170-195.
- Schneider, B. (2002). Clarity in context: Rethinking misunderstanding. *Technical Communication*, 49 (2), 1-9.
- Schneider, B. (2001). Constructing knowledge in an organization: The role of interview notes. *Management Communication Quarterly*, 15, 227-255.
- Schneider, B. (2000). Managers as evaluators: Invoking objectivity to achieve objectives. *Journal of Applied Behavioral Science*, 36, 159-173.

Peer Reviewed Book Chapters

- Schneider, B. (2013). Mothers talk about their children with schizophrenia: A performance autoethnography. In P. Sykes, (ed.), *Authoethnography*, volume 3. London: Sage. (reprint of 2005 published article)
- Schneider, B. (2007). Constructing a “schizophrenic” identity. In V. Raoul, C. Canam, A. Henderson & C. Paterson (Eds.), *Unfitting Stories: Narratives Approaches to Disease, Disability, and Trauma* (pp. 129-137). Waterloo, ON: Wilfred Laurier University Press.

Schneider, B. (2007). Power and the regulation of workplace communication. In M. Zachary & C. Thralls (Eds.), *Communicative practices in workplaces and professions: Cultural perspectives on the regulation of discourse and organizations* (pp. 181-199). Amityville, NY: Baywood Publishing.

Non-Peer Reviewed Publications

Schneider, B. (In press). Book Review. Wood, M. E. (2013). Life writing and schizophrenia: Encounters at the edge of meaning. *Biography*.

Schneider, B. & McCoy, L. (2013). The Calgary and District Square and Round Dance Survey. An invited report.

Schneider, B. (2011). Book Review. Metz, J. M. (2010). Protest psychosis: How schizophrenia became a black disease. *Health*, 15, 2013.

Schneider, B. (2010). Book Review. Martini, C. & Martini, O. (2010). Bitter medicine: A graphic memoir of mental illness. *Alberta Views*, May, 2010, 57.

Schneider, B. (2008). *Schizophrenia/Hearing [our] Voices: A Travelling Exhibit*. Exhibit produced with HRSDC Dissemination Grant.

Schneider, B. & McDonald, C. (2007). *Schizophrenia/Hearing [our] Voices: Dilemmas of Care and Control*. Graphic novel published with SSHRC Dissemination Grant.

Schneider, B. & Everrett, T. (2007). *Hearing [our] voices: A participatory study on schizophrenia and homelessness*. Documentary film produced with SSHRC Grant.

Schneider, B. (2006). Book Review. Karp, D. (2006). Is it me or my meds? Living with antidepressants. *Health*, 10(4), 526-528.

Schneider, B. (2000). The role of fieldnotes in the construction of ethnographic knowledge. *Inkshed: Newsletter of the Canadian Association for the Study of Language and Learning*, 18, (1), 5-7.

Schneider, B. (1999). Book review. Seale, C. (1998). Researching culture and society. *Discourse and Society*, 10, 592-593.

Schneider, B. (1999). Book review. Clark, R. & Ivanic, R. (1997). The politics of writing. *Discourse and Society*, 10, 137-138.

Schneider, B. (1998). Ethnomethodology and the study of writing in organizations. *Inkshed: Newsletter of the Canadian Association for the Study of Language and Learning*. 16, (2), 25-28.

Schneider, B. (1997). Book review. Costello, P. J. & Mitchell, S. (1995). *Competing and consensual voices: The theory and practice of argument*. Published in *Interchange: A Quarterly Review of Education*, 28, 399-402.

Schneider, B. (1997). Revised, Canadianized, and wrote new sections for Instructor's Manual and Student Companion for Canadian edition of Wood J. (1997). *Interpersonal Communication: Everyday Encounters*. Toronto, ON: Wadsworth.

Peer Reviewed Conference Presentations

2015 *Doing "friendship set to music": Affect, embodiment and interaction in Western square dance*. Canadian Sociological Society, Ottawa, June 2, 2015.

2015 *Hearing (our) Voices: Participatory research and creative dissemination in mental health*. Creative Research Methods, London, May 8, 2015.

- 2015 *Journalists narratives and homelessness news narratives*. International Society for the Study of Narrative conference, Chicago, March 5, 2015.
- 2014 *Older bodies, dancing together: Gender, embodiment and aesthetics in a Canadian square dance club*. International Sociology Association conference, Yokohama, Japan, July 18, 2014. (presented by my co author, Liza McCoy)
- 2013 *Aesthetics and embodiment in Canadian square dancing*. Society for the Study of Symbolic Interactionism conference, New York, July 15, 2013. (presented by my coauthor, Liza McCoy)
- 2013 *Square dancing in the third age: Play, aesthetics, and embodiment in everyday life*. Psychology and the conduct of everyday life conference, Roskilde, Denmark, June 26-28, 2013.
- 2012 *"They are just like us, but...": How positive speech maintains the stigma of mental illness and homelessness*. 5th International Stigma Conference, Ottawa, ON, June 3-6, 2012 (Poster co-presented with Chaseten Remillard).
- 2012 *Hearing (our) voices: Reducing stigma through non-traditional research dissemination*. 5th International Stigma Conference, Ottawa, ON, June 3-6, 2012 (Poster co-presented with Michele Misurelli).
- 2012 *Using participatory action research to study stigma and to promote social change*. 5th International Stigma Conference, Ottawa, ON, June 3-6, 2012 (Co-presenter with James Livingston and Michele Misurelli).
- 2012 *Bloggging homelessness: Technology of the self or practice of freedom?* International Communication Association Conference, Phoenix, AZ, May 23-28, 2012.
- 2012 *Hearing (our) Voices: Health communication through non-traditional research dissemination*. Poster presentation at International Communication Association Conference, Phoenix, AZ, May 23-28, 2012.
- 2012 *Bloggging homelessness: Writing, recognition, and citizenship*. Hawaii International Conference on Arts and Humanities, Honolulu, HI, Jan. 9-12, 2012.
- 2011 *The visual and textual production of stigma: Homelessness in the news*. Health and the Media Symposium, Bath England, July 21, 2011.
- 2011 *Bloggging homelessness: Intergroup communication, citizenship, and recognition*. International Communication Association, Boston, MA, May 26-30, 2011.
- 2011 *Talking about homelessness: How positive talk produces negative results*. International Qualitative Inquiry Conference, May 19-21, 2011.
- 2011 *Hearing (our) voices: Ethics, citizenship, and participatory research*. Ethics in Mental Health conference, Kelowna, BC, May 13, 2011.
- 2011 *Participatory action research: Social research for social change*. Pre-conference workshop. International Society for Critical Health Psychology, Adelaide, Australia, April 17, 2011.
- 2011 *Bloggging as a technology of the self: Homelessness and health*. International Society for Critical Health Psychology, Adelaide, Australia, April 18-21, 2011.
- 2010 *Hearing (our) voices: Recovering the self through participatory research*. Qualitative Research in Mental Health Conference, Nottingham, England, Aug. 25-27, 2010.

- 2010 *Talking about homelessness: Public opinion, citizenship, and social inclusion.* International Association for Media and Communication Research, Braga, Portugal, July 18-22, 2010.
- 2010 *Writing homelessness: Homeless people participate through alternative/citizen journalism.* International Association for Media and Communication Research, Braga, Portugal, July 18-22, 2010.
- 2010 *Sourcing homelessness: How journalists use sources to frame homelessness.* International Association for Media and Communication Research, Braga, Portugal, July 18-22, 2010.
- 2010 *Hearing (our) voices: Mental health, citizenship and inclusion.* International Association for Media and Communication Research, Braga, Portugal, July 18-22, 2010.
- 2010 *Sourcing homelessness: How journalists frame homelessness.* Canadian Communication Association, Montreal, PQ, June 1-3, 2010.
- 2010 *Blogging homelessness: Homeless people turn on, tune in, and reach out.* Canadian Association for the Study of Language and Discourse, Montreal, PQ, May 29-31, 2010.
- 2009 *Hearing [our] voices: Dilemmas of care and control.* Into the Light: Transforming Mental Health in Canada. Vancouver, BC, November 29 – December 1, 2009.
- 2009 *Hearing [our] voices: Dilemmas of care and control.* NOW Conference, Oct. 1. 2009, Calgary AB.
- 2009 *Social problem or social change? Representations of homelessness in four Canadian newspapers.* International Society for Critical Health Psychology conference, Lausanne, Switzerland, July 10, 2009.
- 2009 *Participatory action research: Including service users in mental health research.* Invited speaker, CREST-BD Conference, University of British Columbia, Vancouver, BC, March 14, 2009.
- 2009 *Representations of homelessness in three Canadian newspapers: Preliminary results.* Growing Home: Housing and Homelessness National Conference, University of Calgary, Feb. 20 2009.
- 2009 *Housing for people with schizophrenia: Dilemmas of care and control.* Growing Home: Housing and Homelessness National Conference, University of Calgary, Feb. 19, 2009. (Co-presenter with members of Unsung Heroes Peer Support Program)
- 2009 *Hearing [our] voices: A participatory study on schizophrenia and homelessness.* Film screening and discussion. Growing Home: Housing and Homelessness National Conference, University of Calgary, Feb. 20, 2009.
- 2008 *Hearing [our] voices: Including service users in mental health research.* Keynote Speaker, Diversity Conference, Calgary Health Region, Nov. 20, 2008.
- 2008 *Housing for people with schizophrenia: Dilemmas of care and control.* Alberta Mental Health Showcase, Banff, AB, Nov. 20, 2008. (Co-presenter with members of Unsung Heroes Peer Support Program)
- 2008 *Participatory research in mental health.* US/UK Medical Sociology conference, Boston, MA, July 29-30, 2008.

- 2008 *Hearing [our] voices: A participatory study on schizophrenia and homelessness*. Film screening and discussion. Madness, Citizenship, and Social Justice Conference, Vancouver, BC, June 12-15, 2008.
- 2008 *Hearing [our] voices: A participatory study on schizophrenia and homelessness*. Film screening and discussion. CMHA/SSM conference, Regina, SK, June 13, 2008.
- 2008 *Hearing [our] voices: A participatory study on schizophrenia and homelessness*. Film screening and discussion. Qualitative Mental Health conference, Tampere, Finland, June 12, 2008.
- 2008 *Hearing [our] voices: A participatory study on schizophrenia and homelessness*. Film screening and discussion. Canadian Association of Occupational Therapy conference, Whitehorse, Yukon, June 14, 2008.
- 2008 *Using non-traditional dissemination modes for participatory communication research*. Canadian Communication Association Conference, Vancouver, BC, June 4-6, 2008.
- 2008 *Innovative communication tools for advocacy and awareness in community based participatory research*. Association for Nonprofit and Social Economy Research Conference, Vancouver, BC, June 4-6, 2008.
- 2008 *Photovoice as an approach to participatory research*. Canadian Sociological Association Conference, Vancouver, BC, June 4-6, 2008.
- 2008 *Assessment of Housing Needs for the Severely Mentally Ill*. Poster presented at World Psychiatric Association Epidemiology & Public Health Section Conference, Saskatoon, SK, May 12-15, 2008. (Co-presenter with Jeannette Waegemakers-Schiff and Rebecca Schiff)
- 2008 *Assessment of Housing Needs for the Severely Mentally Ill*. Poster presented at University of Calgary Faculty of Social Work Research Symposium, Calgary, April 2008. (Co-presenter with Jeannette Waegemakers-Schiff and Rebecca Schiff)
- 2007 *Schizophrenia: Hearing [our] voices: A graphic novel*. Poster presented at Alberta Mental Health Showcase, Banff, AB, Nov. 22, 2007.
- 2007 *Estimating housing needs for people with severe mental illnesses*. Poster presented at Alberta Mental Health Showcase, Banff, AB, Nov. 22, 2007. (Co-presenter with Jeannette Waegemakers-Schiff and Rebecca Schiff)
- 2007 *Estimating housing needs for people with severe mental illnesses*. 4th Annual Diversity and Wellbeing Conference: Applied Research and Programs for Diverse Populations. Calgary, AB, Nov. 23, 2007. (Co-presenter with Jeannette Waegemakers-Schiff and Rebecca Schiff)
- 2007 *Estimating housing needs for persons with severe mental illnesses*. Symposium '07: Charting a Course: Exploring Direction in Public Health. Edmonton, AB, Nov. 15, 2007. (Co-presenter with Jeannette Waegemakers-Schiff and Rebecca Schiff)
- 2007 *Writing to wellness: Using an open journal in narrative therapy*. Canadian Art Therapy Association, Calgary, AB. Oct. 11, 2007. (Co-presenter with Chris Austin and Laurie Arney)
- 2007 *Hearing [our] voices: A participatory study on schizophrenia and homelessness*. Film screening and discussion. Canadian Art Therapy Association, Calgary, AB. Oct. 12, 2007. (Co-presenter with members of Unsung Heroes Peer Support Program)

- 2007 *Housing for people with schizophrenia: How service providers decide.* International Society for Critical Health Psychology, Boston, MA, July 21, 2007.
- 2007 *Hearing [our] voices: A participatory study on schizophrenia and homelessness.* International Society for Critical Health Psychology, Boston, MA, July 21, 2007.
- 2007 *Searching for Sanctuary: What home means to me.* Poster presented at International Society for Critical Health Psychology, Boston, MA, July 20, 2007.
- 2007 *Housing for people with psychiatric disabilities: The discursive construction of worthiness.* Canadian Communication Association, Saskatoon, SK, May 30, 2007.
- 2007 *Hearing [our] voices: A participatory study on schizophrenia and homelessness.* Canadian Communication Association, Saskatoon, SK, May 30, 2007.
- 2007 *Housing for people with psychiatric disabilities: The construction of deservingness.* Canadian Disability Studies Association. Saskatoon, SK, May 29, 2007.
- 2007 *Hearing [our] voices: A participatory study on schizophrenia and homelessness.* Canadian Disability Studies Association. Saskatoon, SK, May 29, 2007.
- 2007 *Making academic knowledge public: The politics of representation.* Canadian Association of Teachers of Technical Writing. Saskatoon, SK, May 27, 2007.
- 2006 *Housing for people with schizophrenia: Dilemmas of care and control.* Calgary Health Region Conference on Health and Homelessness. Calgary, AB, Nov. 17, 2006. (Co-presenter with members of Peer Support Unsung Heroes Program, Schizophrenia Society of Alberta, Calgary Chapter)
- 2006 *Searching for sanctuary: What home means to me.* Poster presented at Calgary health Region Conference on Health and Homelessness. Calgary, AB, Nov. 17, 2006. (Co-presenter with members of Peer Support Unsung Heroes Program, Schizophrenia Society of Alberta, Calgary Chapter)
- 2006 *Housing for people with schizophrenia: Dilemmas of care and control.* Poster presented at Alberta Mental Health Research Showcase, Oct. 30, 2006. (Co-presenter with members of Peer Support Unsung Heroes Program, Schizophrenia Society of Alberta, Calgary Chapter)
- 2006 *Searching for sanctuary: What home means to me.* Poster presented at Alberta Mental Health Research Showcase, Oct. 30, 2006. (Co-presenter with members of Peer Support Unsung Heroes Program, Schizophrenia Society of Alberta, Calgary Chapter)
- 2006 *Housing for People with Schizophrenia: Institutional and organizational barriers to housing stability.* Western Humanities Alliance Conference, Calgary, AB, Oct. 19-21. (Co-presenter with Laurie Arney)
- 2006 *Housing for people with schizophrenia: Dilemmas of care and control.* Edmonton Schizophrenia Conference, Oct. 5-6, 2006. (Co-presenter with members of Peer Support Unsung Heroes Program, Schizophrenia Society of Alberta, Calgary Chapter)
- 2006 *Searching for sanctuary: What home means to me.* Poster presented at Edmonton Schizophrenia Conference, Oct. 5-6, 2006. (Co-presenter with members of Peer Support Unsung Heroes Program, Schizophrenia Society of Alberta, Calgary Chapter)

- 2006 *Combining institutional ethnography and participatory action research*. Society for the Study of Social Problems Conference, Montreal, PQ, Aug. 12-15.
- 2006 *Housing for people with schizophrenia: Dilemmas of care and control*. Schizophrenia Society of Canada Conference, Winnipeg, MB, July 15-16, 2006. (Co-presenter with Michele Misurelli, Mary Mitchell, and four guests from the Manitoba Schizophrenia Society)
- 2006 *Searching for sanctuary: What home means to me*. Poster presented at Schizophrenia Society of Canada Conference, Winnipeg, MB, July 15-16, 2006. (Co-presenter with 8 members of Peer Support Unsung Heroes Program, Schizophrenia Society of Alberta, Calgary Chapter)
- 2006 *Housing for people with schizophrenia: A participatory research project*. Canadian Disability Studies Association Conference, Toronto, ON, May 27-28, 2006. (Co-presenter with M. Solomon and L. Arney)
- 2006 *Searching for sanctuary: What home means to me*. Canadian Disability Studies Association Conference, Toronto, ON, May 27-28, 2006. (Co-presenter with M. Solomon and L. Arney)
- 2005 *Communication between people with schizophrenia and their medical professionals: A participatory research project*. Chronic Disease Management Conference. Calgary AB, Sept. 26-29, 2005.
- 2005 *Using participatory methods to study housing for people with severe mental illnesses*. Canadian Conference on Homelessness: Stories, Research, Solutions. Toronto ON, May 17-20, 2005.
- 2004 *What child is this? Mothers talk about their sons and daughters with schizophrenia*. National Communication Association Conference, Chicago IL, Nov. 9-14, 2004.
- 2004 *Performing communication research: Presenting participatory research using readers theatre*. Canadian Communication Association conference, Winnipeg, MB, June 3-5, 2004.
- 2004 *Power and the regulation of technical communication*. Canadian Association of Teachers of Technical Writing conference, Winnipeg, MB, May 30-June 1, 2004.
- 2004 *Constructions of personhood in the narratives of mothers of people with schizophrenia*. Qualitative Health Research Conference, Banff, AB, April 30-May 4, 2004.
- 2004 *Schizophrenia is hell: Mothers talk about their sons and daughters with schizophrenia*. Couch-Stone Symposium of the Society for the Study of Symbolic Interaction, Vancouver, BC, Feb. 26-28, 2004.
- 2003 *Communication between people with schizophrenia and their medical professionals: A participatory research project*. National Communication Association Conference, Miami, FL., Nov. 19-22, 2003. (Selected as one of the top three papers in Disability and Communication.)
- 2003 *Constructing a "schizophrenic" identity*. National Communication Association Conference, Miami, FL., Nov. 19-22, 2003.
- 2003 *The Role of Narrative in the Multidisciplinary Classroom*. Pre-conference workshop for Society for Teaching and Learning in Higher Education Conference, Vancouver, BC, June 11-14, 2003. (Co-presenter with Daryl Caswell)

- 2003 *Teaching Students to Read Academic Material*. Society for Teaching and Learning in Higher Education Conference, Vancouver, BC, June 11-14, 2003.
- 2003 *Participatory research with people with schizophrenia: Benefits and challenges*. Qualitative Health Research Conference, Banff, AB, May 1-3, 2003.
- 2002 *People with Schizophrenia: Their Experiences with Medical Professionals. A Participatory Research Project*. Edmonton Schizophrenia Conference 2002, Edmonton, AB, October 4, 2002. (Co-presenter with Hannah Scissions and members of the Unsung Heroes Support Group for people with schizophrenia)
- 2002 *Using narrative to promote participatory inquiry*. Society for Teaching and Learning in Higher Education Conference, Hamilton, ON, June 12-15, 2002. (Co-presenter with Daryl Caswell)
- 2002 *Constructing a "schizophrenic" identity*. Wall Narratives Conference, Vancouver, BC, May 9-11, 2002.
- 2002 *Negotiating the boundaries of a stigmatized identity*. Pacific Sociological Association Conference, Vancouver, BC, April 18-21, 2002.
- 2002 *People with schizophrenia talk about their experiences with medical professionals*. Poster presentation at Qualitative Health Research Conference, Banff, AB, April 4-6, 2002.
- 2002 *Narratives of schizophrenia: Constructing a positive image*. University of Calgary Department of Psychiatry Sebastian Littman Research Day, March 1, 2002.
- 2001 *Narratives of Schizophrenia: Constructing a positive identity*. Society for Disability Studies Conference, Winnipeg, June 21-24, 2001.
- 2001 *Reading the context, writing the reality: An Ethnomethodological approach to Writing in Organizations*. Inkshed Conference of the Canadian Association for the Study of Language and Learning (CASSL), Canmore, AB, May 12-14, 2001.
- 2001 *Using narrative to develop a framework for communication between disciplines*. Paradigms Lost and Paradigms Gained: Negotiating Interdisciplinarity in the 21st Century Conference, Calgary, May 9-12, 2001. (Co-presenter with Daryl Caswell)
- 2000 *Notes and the construction of organizational knowledge*. Talk and Text at Work Conference, Ghent, Belgium, August 12-15, 2000.
- 2000 *Notes and the construction of ethnographic knowledge*. Conference of the Canadian Association for the Teaching of Technical Writing (CATTW), Edmonton, AB, May 24-26, 2000.
- 1999 *Using interviews to conduct communications research: Problems and perspectives*. Conference of the Canadian Communication Association (CCA), Sherbrooke, PQ, June 5-8, 1999.
- 1999 *Written peer critique: Developing authority in student writing*. Conference of the Canadian Association for the Teaching of Technical Writing (CATTW), Sherbrooke, PQ, June 4-7, 1999. (Co-presenter with Jo-Anne Andre)
- 1999 *Collaborative learning through peer critique: Perspectives, practices, and problems*. Conference of the Society for Teaching and Learning in Higher Education (STLHE), Calgary, AB, June 16-19, 1999. (Co-presenter with Jo-Anne Andre)

- 1999 *Research in the workplace: Whose knowledge is it anyway?* Researching Workplace Learning Conference, University of Calgary, Calgary, AB, May 7, 1999.
- 1998 *Managers as evaluators: Invoking objectivity to achieve objectives.* Organizational Discourse Conference, London, UK, July 29-31, 1998.
- 1997 *Power in interviews.* Interdisciplinary Perspectives: Using Qualitative Methods to Study Social Life Conference, Toronto, ON, July 5-7, 1997.
- 1997 *Marking papers and inspiring learning.* Conference of the Society for Teaching and Learning in Higher Education (STLHE), Regina, SK, June 11-14, 1997. (Co-presenter with Jo-Anne Andre)
- 1996 *The role of writing competency tests in developing academic literacy.* Inkshed Conference of the Canadian Association for the Study of Language and Learning (CASSL), Winnipeg, MB, May 2-5, 1996. (Co-presenter with Jo-Anne Andre and Geoff Cragg)
- 1995 *Co-op students' experiences of writing within organizations.* Inkshed Conference of the Canadian Association for the Study of Language and Learning (CASSL), Banff, AB, May 12-15, 1995. (Co-presenter with Jo-Anne Andre)
- 1994 *Writing: Making it from the classroom to the real world.* Conference of the Society for Teaching and Learning in Higher Education (STLHE), Vancouver, BC, June 17-19, 1994. (Co-presenter with Jo-Anne Andre, Betty Hersberger and Diane Douglas)
- 1994 *Writing: Making it from the classroom to the real world.* International Symposium and Exhibition of Teaching and Learning, University of Calgary, June 3-18, 1994. (Co-presenter presenter with Jo-Anne Andre, Betty Hersberger and Diane Douglas)
- 1994 *Writing for the real world of work: Shaping the organization in collaborative writing.* Conference of the Canadian Association for the Teaching of Technical Writing (CATTW), University of Calgary, June 7-9, 1994.
- 1993 *Reinventing organizational reality through collaborative writing.* Inkshed Conference of the Canadian Association for the Study of Language and Learning (CASSL), Lake Opinicon, ON, June 3-5, 1994.
- 1993 *Reinventing organizational reality through collaborative writing.* Conference of the Canadian Communication Association (CCA), Carleton University, June 2-4, 1994.

Non-Peer Reviewed Presentations

- 2014 *Workshop on participatory research.* Invited Visiting Lecturer, Disability Studies Program, University of Regina, March 6, 2014.
- 2014 *Visual and Textual Representations of Homelessness.* Invited Visiting Lecturer, Disability Studies Program, University of Regina, March 6, 2014.
- 2014 *Autoethnography and Disability Studies.* Invited Visiting Lecturer, Disability Studies Program, University of Regina, March 5, 2014.
- 2014 *Homelessness, Mental Health and Social Justice: The Hearing (our) Voices Project.* Invited Visiting Lecturer, Disability Studies Program, University of Regina, March 5, 2014.
- 2012 *Homelessness, Mental Health and Social Justice: The Hearing (our) Voices Project.* Interdisciplinary Research Forum, University of Calgary, Oct. 6, 2012.

- 2012 *Reporting homelessness: Practice, product, profession*. Communication and Culture Colloquium, Feb. 12, 2012.
- 2011 *Participation, Representation, Voice: Challenges in Service User Research*. Invited presentation, Centre of Excellence in Mental Health, and Suresearch, University of Birmingham, Birmingham, England, July 11, 2011.
- 2011 *Blogging homelessness: Technology of the self or practice of freedom*. Campus Alberta Writing Studies group. Calgary, AB, May 3, 2011.
- 2010 *Representations of homelessness*. Calgary Homeless Foundation Calgary 10 year plan to end homelessness, Developing a Research Agenda, Aug. 31, 2010.
- 2010 *Homelessness in the news*. Faculty of Communication and Culture Colloquium, and Western Canadian Speaker Series, University of Calgary, March 10, 2010.
- 2009 *Research ethics/Research ethic: Participatory research in action*. Interdisciplinary Ethics Rounds, University of Calgary, Nov. 3, 2009.
- 2009 *Housing for people with schizophrenia: Dilemmas of care and control*. Mental Health Commission, Calgary, AB, August 12, 2009. (Co-presenter with 9 members of Peer Support Unsung Heroes Program, Schizophrenia Society of Alberta, Calgary Chapter)
- 2009 *Mental Health, Homelessness, and Citizenship: Including service users in mental health research*. Grand Rounds, Victoria, BC, May 5, 2009.
- 2009 *Mental Health, Homelessness, and Citizenship: Including service users in mental health research*. Grand Rounds, Riverside Hospital, Vancouver, BC, March 25, 2009.
- 2009 *Who's in, who's out: Housing for people with psychiatric disabilities*. Waikato University, NZ, March 6, 2009.
- 2009 *Using participatory methods to study mental health, homelessness, and citizenship*. Waikato University, NZ, March 5, 2009.
- 2009 *Mental health, homelessness and citizenship: A participatory action research project*. Massey University, NZ, Feb. 28, 2009.
- 2008 *Hearing [our] voices: Including service users in mental health research*. Royal Ottawa Mental Health Centre, Ottawa, ON, Oct. 17, 2008.
- 2008 *Mental health, homelessness, and citizenship: A participatory action research project*. York University, Toronto, ON, Oct. 21, 2008.
- 2008 *Hearing [our] voices: Including service users in mental health research*. St. Joseph's Hospital, Hamilton, ON, Oct. 24, 2008.
- 2008 *Hearing [our] voices: Including service users in mental health research*. Invited lecture, Program for Recovery and Community Health, Yale University, New Haven, CT, July 28, 2008.
- 2008 *Hearing [our] voices: Making a difference in mental health research*. University/Community lecture in Lethbridge AB, May 12, 2008.
- 2008 *Action research: How to conceptualize, develop, implement and report action research*. Continuing Medical Education Annual Health Research Methods Course. May 2, 2008.

- 2007 *Housing for people with psychiatric disabilities*. Invited speaker for Alberta Global Forum Research Dinner Series, March 13, 2007.
- 2007 *Hearing [our] voices: A participatory study of schizophrenia and homelessness*. Film screening for Marda Loop Justice Film Festival, Jan. 9, 2007.
- 2007 *Hearing [our] voices: A participatory study of schizophrenia and homelessness*. Numerous screenings for classes and community groups in Calgary.
- 2006 *Hearing [our] voices: A participatory study of schizophrenia and homelessness*. Film screening. Communication and Culture Colloquium Series, Dec. 8, 2006.
- 2006 *Searching for sanctuary: What home means to me*. Poster presented at Indefinite Arts Society Art Show, Sept. 7-Oct. 16, 2006.
- 2006 *Searching for sanctuary: What home means to me*. Poster presented at Homeless Awareness Week Kickoff, Sept. 17, 2006.
- 2006 *Searching for sanctuary: What home means to me*. Poster presented at Calgary City Hall for Homeless Awareness Week, Sept. 18-22, 2006.
- 2006 *Housing for people with schizophrenia: Dilemmas of care and control*. Homeless Awareness Week, Calgary, AB, Sept. 20, 2006. (Co-presenter with 9 members of Peer Support Unsung Heroes Program, Schizophrenia Society of Alberta, Calgary Chapter)
- 2005 *Researching schizophrenia: A narrative approach*. School of Social Work, University of Wisconsin, March 18, 2005.
- 2004 *Schizophrenia is hell: A performance autoethnography*. Faculty of Communication and Culture Speaker Series. November 5, 2004.
- 2004 *Research/Ability*. Keynote speech for Animating Attitudes fundraising dinner. Calgary, AB, June 9, 2004.
- 2004 *People with schizophrenia: Their experiences with medical professionals. A participatory research project*. Rockyview Hospital Psychiatry Rounds, June 10, 2004. (Co-presenter with members of the Unsung Heroes Support Group for people with schizophrenia.)
- 2004 *Deception and Rescue: A Dialogue*. A philosophical entertainment by Trudy Govier. University of Calgary, March 10, 2004.
- 2004 *People with schizophrenia: Their experiences with medical professionals. A participatory research project*. Claresholm Care Centre, Feb 24, 2004. (Co-presenter with members of the Unsung Heroes Support Group for people with schizophrenia.)
- 2003 *People with schizophrenia: Their experiences with medical professionals. A participatory research project*. University of Calgary Faculty of Medicine Psychiatry Residents, April 17, 2003. (Co-presenter with members of the Unsung Heroes Support Group for people with schizophrenia.)
- 2003 *People with schizophrenia: Their experiences with medical professionals. A participatory research project*. University of Calgary Faculty of Medicine Psychiatry Rounds, January 17, 2003. (Co-presenter with Hannah Scissions and members of the Unsung Heroes Support Group for people with schizophrenia.)
- 2002 *People with schizophrenia: Their experiences with medical professionals. A participatory research project*. University of Calgary, Nov. 15, 2002. (Co-presenter

with Hannah Scissions and members of the Unsung Heroes Support Group for people with schizophrenia.)

- 2002 *People with schizophrenia: Their experiences with medical professionals. A participatory research project.* Mental Illness Awareness Week, Calgary, AB, Oct. 9, 2002. (Co-presenter with Hannah Scissions and members of the Unsung Heroes Support Group for people with schizophrenia.)
- 2002 *Teaching students to read academic material.* Faculty of Communication and Culture Teaching Workshop, Sept. 27, 2002.
- 2002 *Making abilities count.* Keynote Speech for the Ogilvie Schizophrenia Research Fund fundraising dinner. Calgary, AB, April 13, 2002.
- 2002 *Narratives of schizophrenia: Constructing a positive identity.* University of Calgary Family Therapy Department Research Seminar, March 19, 2002.
- 2002 *Discourses of mental illness.* University of Calgary Faculty of Communication and Culture Faculty Research Day, March 15, 2002.
- 2001 *Text and context: Theorizing structure and agency in workplace writing.* Presented in the English Department at Purdue University to faculty and graduate students in the Professional Writing Program, April 20, 2001.
- 2000 *Written peer critique: Developing authority in student writing.* University of Calgary Faculty of Communication and Culture Faculty Symposium on the Pedagogy of Interdisciplinarity, November 17, 2000. (Co-presenter with Jo-Anne Andre)
- 2000 *Understanding learning styles.* Society for Technical Communicators (STC), Calgary, AB, October 10, 2000.
- 2000 *Language in organizations.* Society for Technical Communicators (STC), Calgary, AB, May 25, 2000.

Invited Participant

- Round Table on Mental Health and Stigma, Mental Health Commission of Canada, Calgary, AB, June 3, 2008.
- Round Table on Mental Health and Homelessness, Canadian Population Health Initiative, Toronto, ON, May 26, 2008.
- Calgary Homelessness Research Symposium, Calgary Homeless Foundation, Aug. 10, 2008.
Facilitator for one of the break out groups.

Teaching

Courses taught at the University of Calgary Communications Studies Program:

- Coms 201, *Introduction to Communication Studies*
- Coms 361, *Spoken and Written Discourse*
- Coms 363, *Technical Writing*
- Coms 441, *Cultural Studies in Communication*
- Coms 451, *Research in Communication*
- Coms 511, *Independent study* (numerous)

Coms 591, *Senior Seminar in Communication*
 Coms 601, *Interdisciplinary approaches to Communication Graduate Seminar*
 Coms 605, *Graduate Seminar in Organizational Communication*
 Coms 613, *Graduate Seminar on Communication Theory*
 Coms 615, *Graduate Research Methods in Communication*
 Coms 711, *Independent Study* (numerous)
 Coms 717.77, *Graduate Seminar in Communicating Health and Illness*
 Coms 717.96, *Graduate Seminar in Discourse Analysis*

Supervision

PhD Supervision Completed

Monique Solomon	PhD	January, 2014
Narratives of mental health/illness in online environments		
Patricia Harasym	PhD (co-supervisor)	October, 2013
Seeing biomedically: The routine grounds of translation in patient oriented research		
Constance Friesen	PhD	August, 2013
Humanitarianism and the Red Cross		
Chaseten Remillard	PhD	June, 2012
Visual images of homelessness in Canadian print media and photo voice projects		
Iain MacPherson	PhD	April, 2010
Convergence, contrariety, and context-dependency: The universal/particular dialectic in discourses of Japanese management and globalization among Japanese Salarymen		
Brigit Knecht	PhD	February, 2010
Performing under pressure: Understanding the relationship between government and the arts		
Sophie Wertheimer	PhD	October, 2009
(Re) Inserting women's accounts into HIV/AIDS prevention in Ghana		

PhD Supervision In Progress

Kobra Elahifar (interim supervisor)	PhD	2017 (anticipated)
Ofer Berensten	PhD	2016 (anticipated)
Citizenship and voting behavior		

MA/MCS Supervision Completed

Mylynn Felt	MA	April 2, 2015
The emergence of cyberbullying as a social problem		
Olga Shapovalova	MA	Jan. 14, 2015
Military identity as represented in a soldiers' discussion forum		
Lolita Jukov	MA	July, 2013
Ethnic media, identity, and community: the Russian newspaper in Calgary		
Jody Crowe	MCS	April, 2012
An Autoethnography of Canadian Electronic Dance Music DJs		

Kirk Thurbide	MCS	April, 2012
Communication and employee retention		
Luc Gaudet	MCS	August, 2011
Language and leadership in the Canadian Military		
Alana Gralen	MA	November, 2011
Telework and organizational control: Are you really working?		
Donna-Lee Wybert	MA	March, 2011
Narratives of film viewership		
Concetta Ranieri	MA	June 2009
Identity constructions of homeless mentally ill women		
Jocelyn MacDougall	MA	August 2007
Female masculinity		
Teresa Scarlett	MCS	April 2007
The marketing of breast cancer		
Patricia Babinec	MA	November 2006
How individuals account for medication taking		
Melanie Dixon	MCS	April 12, 2006
Risk and decision making		
Dana Lupypciw	MA	April 7, 2006
Discourses of birth control		
Sharon Lee	MA	April 5, 2004
It's showtime: A critical analysis of a retail company's orientation program.		
Marianna Hofmeister	MA	November 23, 2004
Stories of mid-life career women with cancer: Constructing moral identities in everyday talk.		
Monique de Boer Solomon	MCS	April 14, 2003
Illness narratives: Sharing stories and support online.		
Irene Karras	MCS	April 4, 2003
Identity narratives of children of people with schizophrenia.		
Amy Jarek	MCS	March 21, 2003
Expanding the boundaries of stakeholder theory.		
Nicole Wilson	MCS	April 12, 2002
Public relations meets Stanley Deetz in theory and practice.		
Connie Friesen	MA	August 17, 2001
The raving body narratives: Dancing ecstatically betwixt Nietzsche's Apollo and Dionysus.		
Raluca Fratiliou (Co-supervisor)	MA (co-supervisor)	July 20, 2001
A critical analysis of the European Union's institutional identity as reflected on the internet.		
Agnes King (Co-supervisor)	MCS (co-supervisor)	April 12, 2001
Group identity as a barrier to change: Examining social identity theory in a hospital-based team setting.		

Kathy Fyfe	MCS	April 25, 2000
Sustaining conflict, creating change: An organizational case study.		
<i>MA Supervision in Progress</i>		
Kala Ortwein		Dec. 2015 (anticipated)
Experiences of children of homeless parents: An autoethnography		
Amber Hedges	MA	April 2016 (anticipated)
Online narratives of alcoholism recovery		
<i>Undergraduate Supervision Completed</i>		
Aye Chan	USRP	March 2010
Diabetes and homelessness		
Serena Curry	BA Honours	April 28, 2004
What US Weekly is selling: Consumerism, ideology, and identity in mass culture.		
Patricia Babinec	BA Honours	April 27, 2004
Just addicts essentially.		
Erin Maduck	BA Honours	August 16, 2002
The empty promise: Work-life balance in a modern technology corporation.		
Sarah Williams	BA Honours	June 13, 2000
Hate speech and the internet.		
Supervisory or Examination Committee Member		
Jessica Shaw	PhD	April 14, 2015
Kobra Elahifar	PhD candidacy	Dec. 17, 2015
Heba Mohammed	PhD candidacy	Dec. 11, 2014
Kirsten Ellision	MA	June 8, 2015
Bingjie Fan	MA	Aug. 25, 2014
Tim Kortuis	MM	April 9, 2014
Yumeng Wang	MM	March 21, 2014
Aiden Buckland	PhD candidacy	Dec. 10, 2013
T.A. Pattinson	PhD candidacy	Dec. 9, 2013
Sabrina Kriven	MA	May 28, 2013
Tim Kortuis	MM	April 12, 2013
Yumeng Wang	MM	March 14, 2013
Burke Arntsen	MA	Dec. 12, 2012
Andrea Jonahs	PhD candidacy	Dec. 11, 2012
Roswita Dressler	PhD	July 16, 2012
Heather Russell	PhD	April 23, 2012
Keith Fewster	MA	March 30, 2012
Megan Bell	MA	Aug. 31, 2011
Kathleen Thompson	PhD	April 4, 2011

Elizabeth Pirnie	PhD candidacy	Dec. 16, 2011
Carla Wells	PhD	February 16, 2011
Scott Henwood	MA	December 16, 2010
Naor Cohen	PhD candidacy	December 9, 2010
Allison Mullin	MA	September 10, 2010
Susanne Cardwell	MA	April 30, 2010
Stasha Huntingford	MSW	September 10, 2009
Janis Goldie	PhD	April 29, 2009
Laura Weeks	PhD	February 13, 2009
Gail Rutherford	PhD	January 20, 2009
Jennifer Medlock	PhD candidacy	Dec. 18, 2008
Olga Sutherland	PhD	June 30, 2008
Jill Veenendaal	MA (Univ. of Lethbridge)	May 12, 2008
Sara Ethier	MCS	April 23, 2008
Yvonne Pratt	PhD candidacy	December 7, 2007
Shane Simpson	PhD candidacy	December 3, 2007
Heather Russell	PhD candidacy	October 30, 2007
Roland Simon	PhD candidacy	September 26, 2007
Deanna Cox	MA	August 24, 2007
Margaret Quance	PhD	June 7, 2007
Rebecca Godderis	PhD candidacy	June 7, 2007
Julia Beange	MA	May 22, 2007
Annette Lane	PhD	May 15, 2007
Angela Mosher	MMus	May 7, 2007
Jennifer Billard	MMus	March 19, 2007
Andrew Blundell	PhD	December 6, 2006
Keith Seel	PhD	October 27, 2006
Christie Bryceland	PhD	Sept. 15, 2006
Morgan Nyendu	PhD	May 31, 2006
Jacqueline Gilson	MA	March 29, 2006
Olga Sutherland	PhD candidacy	March 22, 2006
Kathleen Thompson	PhD candidacy	Dec. 15, 2005
Janis Goldie	PhD candidacy	Dec. 9, 2005
Robin McAulay	MA	Dec. 5, 2005
Naomi Burns-Delafield	MM	May 12, 2005
Milicia Mima Jovanovic	MM	April 15, 2005
Emerenciana Hertzprung	PhD	September 10, 2004

Tricia Dupilka	MBA	August 11, 2004
Adrian Ho	MA	July 26, 2004
Eva Law	MMus	May 6, 2004
Naomi Delafield	MMus	April 13, 2004
Shannon May	MCS	April 8, 2004
Donna Crawford	PhD	November 27, 2003
Heather Jacques	PhD Candidacy	September 26, 2003
Jhoti Gondeks	MA	April 22, 2003
Violet Baron	MEd	September 12, 2002
Linda McLean	PhD Candidacy	August 12, 2002
Kimberly Mustard	MA	July 27, 2002
Michelle Longo	MCS	April 17, 2002
Janet Lavoie	MCS	April 8, 2002
Kate Morrison	MA	Jan 14, 2002
Keith Seele	PhD Candidacy	December 17, 2001
Maureen Sheahan	PhD Candidacy	December 13, 2001
Susan Moore	MA	September 1, 2000
Antigone Kollias	MEd	May 9, 2000
Scott Rankin	MCS	April 20, 2000
Doug Swift	MEd	December 17, 1999
Michael Freiter	MEd	September 20, 1999
Amy Krause	BA Honours	May 5, 1999
Darlene Olson	BA Honours	April 28, 1999

Honours

2007	Nominated for Michael Smith award of the Schizophrenia Society of Canada.
2001, '02, '07, '08	Nominated for Graduate Students' Association Teaching Excellence Award.

Service

Professional Service

Reviewed numerous manuscripts for various academic journals, 2006-2015.

Reviewed research methods textbook manuscript for Oxford Press, 2011.

External evaluator for CAQC review of Grant McEwan University Bachelor of Communication Studies program proposal (2-day site visit and report), April, 2010.

Reviewed book manuscript for Fernwook Publishing, 2010.

Reviewed manuscript for *Social Problems*, 2009.

Reviewed book proposal for Fernwood Publishing, 2009.

Member of organizing committee for Growing Home: Housing and Homelessness in Canada conference, University of Calgary, 2009.

Member of organizing committee for Calgary Health Region Conference on Health and Homelessness, 2006.

Reviewed application for NSF funding. 2003.

Reviewed manuscript for *Canadian Journal of Communication*, 2002.

Reviewed manuscript for *Management Communication Quarterly*. 2002.

Member of organizing committee for Inkshed 18, conference of Canadian Association for the Study of Language and Learning, 2001.

Co-editor (with Jo-Anne Andre) of *Inkshed*, the newsletter of the Canadian Association for the Study of Language and Learning, 1999-2001.

Reviewed several manuscripts for *Studies in Cultures, Organizations and Societies*, 1997-1999.

Member of editorial board of *Interchange: A Quarterly Review of Education*, 1996-1998.

Faculty and Department Service

Communication and Culture head selection committee member, 2011.

Faculty of Arts Executive Committee, 2010-2011.

Faculty of Arts Research and Scholarship Committee, 2010-2011.

Neutral Chair for numerous MA and PhD oral exams, 2007-2011.

Faculty of Communication and Culture representative to Faculty of Nursing, 2005-2007.

Faculty of Communication and Culture Faculty Council, 1997-2005.

Faculty of Communication and Culture Ethics Committee, 2001-2004.

Faculty of Communication and Culture representative to Haskayne School of Business, 2003-2004.

Faculty of Faculty of Communication and Culture representative to Faculty of Social Sciences, 1999-2000.

Faculty of Communication and Culture MA/MCS Admission Committee, 1999-2005, 2007-2009.

Faculty of Communication and Culture Appeal Committee, 1998-2003.

Faculty of Communication and Culture Curriculum Committee, 1999-2000.

Ad Hoc Advisory Committee to the Faculty Promotions Committee, 1999.

University Service

Calgary Institute for the Humanities, Board Member, 2010-present.

University Graduate Scholarship Committee, 2005-2007.

Member of Appointments, Promotions, and Tenure Committee, 2002-2004.

Faculty of Music Selection Committee, 2000.

External evaluator for tenure application in the Faculty of Nursing, 2010.

Professional Memberships

Canadian Communication Association (CCA).

Canadian Association for the Study of Discourse and Writing (CASDW).

Society for Teaching and Learning in Higher Education (STLHE).

National Communication Association (NCA).

International Communication Association (ICA).

International Association of Media and Communication Research (IAMCR).

International Society for Critical Health Psychology (ISCHP)