Communications Studies (COMS) 383 – Lec 60 Introduction to Public Relations Summer 2012

Saturdays, 9:00 a.m. – 2:30 p.m. on July 7, 14, 21 & 28, August 4 & 11

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Office hours: by appointment

Course description

This course introduces students to the principles, theories and practices of public relations as a professional field, its historical development, its role in organizations and society, and its future directions. Topics include public relations research and planning, strategic messaging, ethics and issues management, and foundations in communication theory. The course provides an opportunity to build on students' oral and written communication skills. Students will be required to participate actively in class discussions and, as a group project, to prepare a communications plan and present it to the class.

Course objectives

- To develop students' skills in the field of public relations
- To develop students' understanding of the role and challenges of public relations in organizations and society through focused analysis and case studies
- To develop students' critical thinking through examination, analysis and discussion of public relations cases
- To introduce students to key concepts, theoretical underpinnings and practices of public relations

Internet and electronic communication

Please write "COMS 383" in the subject line of e-mail messages sent to the instructor. Messages should be written in a courteous and professional manner.

Laptop computers may be used to take notes during class. Please do not use your laptop to view content or to do work unrelated to the content covered in class that day. Cell phones and all recording devices must be turned off during class.

Textbook

Heath, Robert L. and W. Timothy Coombs. *Today's Public Relations: An Introduction*. Thousand Oaks, CA: Sage, 2006.

Assignments and Evaluation

Quizzes

These in-class tests will contain short-answer, short-essay and/or multiple-choice questions. They will cover material in assigned readings of the required text, lecture material and all other material covered up to that point in the course.

Quiz #1

10% of course grade, held on July 14

Quiz #2

15% of course grade, held on July 21

Quiz #3

20% of course grade, held on July 28

Quiz #4

10% of course grade, held on August 4

Group project

35% of course grade

Students will work in teams of up to five to complete a project over the duration of the course. (No individual projects will be permitted.) The project comprises three parts: (1) a written proposal comprising a preliminary analysis and research plan of approximately 3 pages in length; (2) a written communications plan of approximately 15 pages in length; and (3) a 15-minute presentation of that plan to the class. The grading weight and due dates are as follows:

Proposal: 10% (due July 14)
Communications plan: 20% (due August 11)
Presentation in class: 5% (due August 11)

Failure to complete any assignment may result in a grade of F in the course.

Participation

10% of course grade

This course is designed to reinforce students' learning and mastery of the material through active engagement and experience. Reflecting the desired professionalism and the collaborative nature of the practice of public relations, regular attendance and participation in class activities is an important part of the course. Your participation grade will reflect the quality, quantity and judiciousness of your comments in support of our discussions in class.

Submission of assignments

Students are responsible for keeping a copy of each submitted assignment. Please hand in assignments directly to your instructor if possible. Otherwise, SS-320 has a daytime drop-box, with a date-stamp provided for your use. A night drop-box is also available for submission after hours, in which case assignments will be removed the next workday morning, stamped with the previous day's date and placed in the instructor's mailbox.

Policy for late assignments

Assignments submitted after the deadline may be penalized with the loss of a grade (e.g.: A– to B+) for each day late.

Registrar-scheduled final examination

None

Freedom of Information and Protection of Privacy Act

This course is conducted in accordance with the Freedom of Information and Protection of Privacy Act (FOIP). As one consequence, *students should identify themselves on all written work* by placing their name and their student ID number on the front page. You will be required to provide a piece of picture-identification to pick up an assignment or look at a final exam from SS-320 after classes have ended. For more information, see http://www.ucalgary.ca/secretariat/privacy.

Writing skills statement

Department policy directs that all written assignments (including, although to a lesser extent, written exam responses) will be assessed at least partly on writing skills. For details, see http://www.comcul.ucalgary.ca/needtoknow. Writing skills include not only surface correctness (grammar, punctuation, sentence structure, etc.), but also general clarity and organization. Research papers must be properly documented. If you need help with your writing, you may use the Writing Centre. For details, see http://www.efwr.ucalgary.ca.

Grading system

The following grading system is used in the Department of Communication and Culture (revised, effective September 2008):

Grade	Grading scale
A+	96-100
A	90-95.99
A -	85-89.99
B+	80-84.99
В	75-79.99
B-	70-74.99
C+	65-69.99
C	60-64.99
C-	55-59.99
D+	53-54.99
D	50-52.99
F	0-49

Where a grade on a particular assignment is expressed as a letter grade, it will normally be converted to a number using the midpoint of the scale. That is, an A– would be converted to 87.5 for calculation purposes. An F will be converted to zero.

Plagiarism

Using any source whatsoever without clearly documenting it is a serious academic offense. Consequences include failure on the assignment, failure in the course and possibly suspension or expulsion from the university. You must document not only direct quotations but also paraphrases and ideas where they appear in your text. A reference list at the end is insufficient by itself. Readers must be able to tell exactly where your words and ideas end and other people's words and ideas begin. This includes assignments submitted in non-traditional formats such as Web pages or visual media, and material taken from such sources. Please consult your instructor or the Writing Centre (3rd floor, Taylor Digital Family Library,

http://www.ucalgary.ca/ssc/writing-support) if you have questions on how to document sources.

Academic misconduct

For information on academic misconduct and its consequences, please see the current University of Calgary Calendar at http://www.ucalgary.ca/pubs/calendar/current/k.html.

Students with disabilities

If you are a student with a disability who may require academic accommodation, it is your responsibility to register with the Disability Resource Centre (220-8237) and discuss your needs with your instructor no later than fourteen (14) days after the start of the course.

Students' Union

For details about the current Students' Union contacts for the Faculty of Arts, see http://www.su.ucalgary.ca/governance/elections/home.html.

Student Ombudsperson

For details on the Student Ombudsperson's office, see http://www.su.ucalgary.ca/page/quality-education/academic-services/student-rights.

Emergency evacuation and assembly points

For information on emergency evacuation procedures and assembly points, see http://www.ucalgary.ca/emergencyplan/assemblypoints.

"SAFEWALK" program (220-5333)

Campus Security will escort individuals day or night. Call 220-5333 for assistance. Use any campus phone, emergency phone or the yellow phone located at most parking-lot booths.

Ethics

You may be expected to participate as subjects or researchers when research on human subjects may take place.

Whenever you perform research with human participants (i.e. surveys, interviews, observation) as part of your university studies, you are responsible for following university research ethics guidelines. Your instructor must review and approve your research plans and supervise your research. For more information about your research ethics responsibilities, see the Department of Communication and Culture's research ethics site (http://www.comcul.ucalgary.ca/ethics) or the University of Calgary's research ethics site (http://www.ucalgary.ca/research/cfreb).

Schedule of lectures and readings

A schedule of classes and required readings will be available on Blackboard at least one month before the course begins.